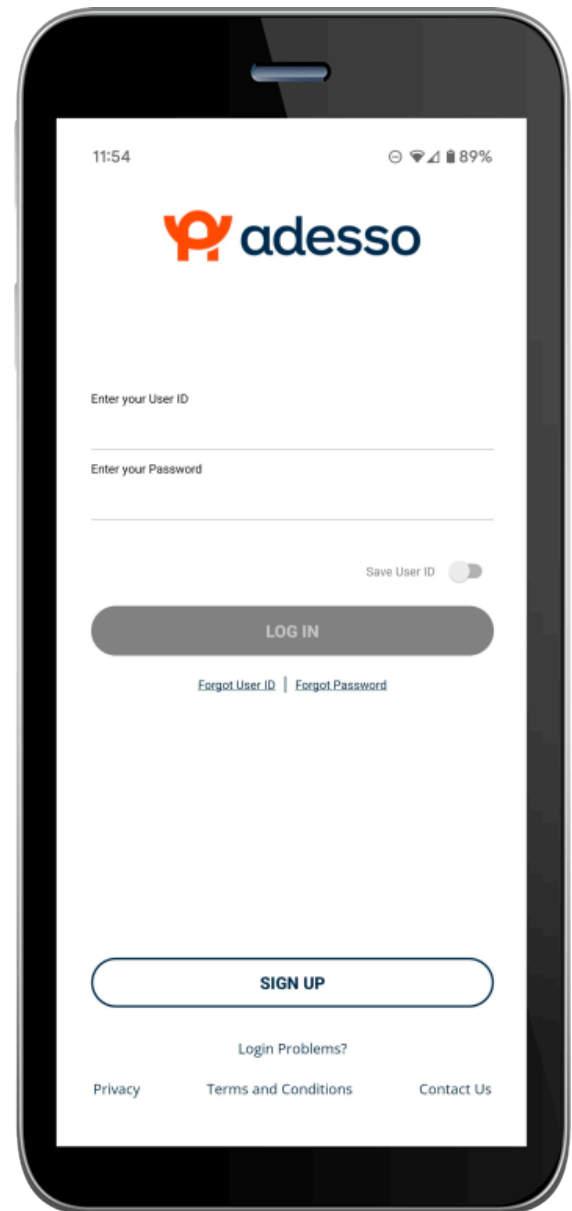# Getting Started

Your login credentials for **adesso.wealthcareportal.com** and **Adesso Mobile** are the same. After downloading the application, you will see a landing page with options for 'log in' and 'sign up' as shown in image to right.
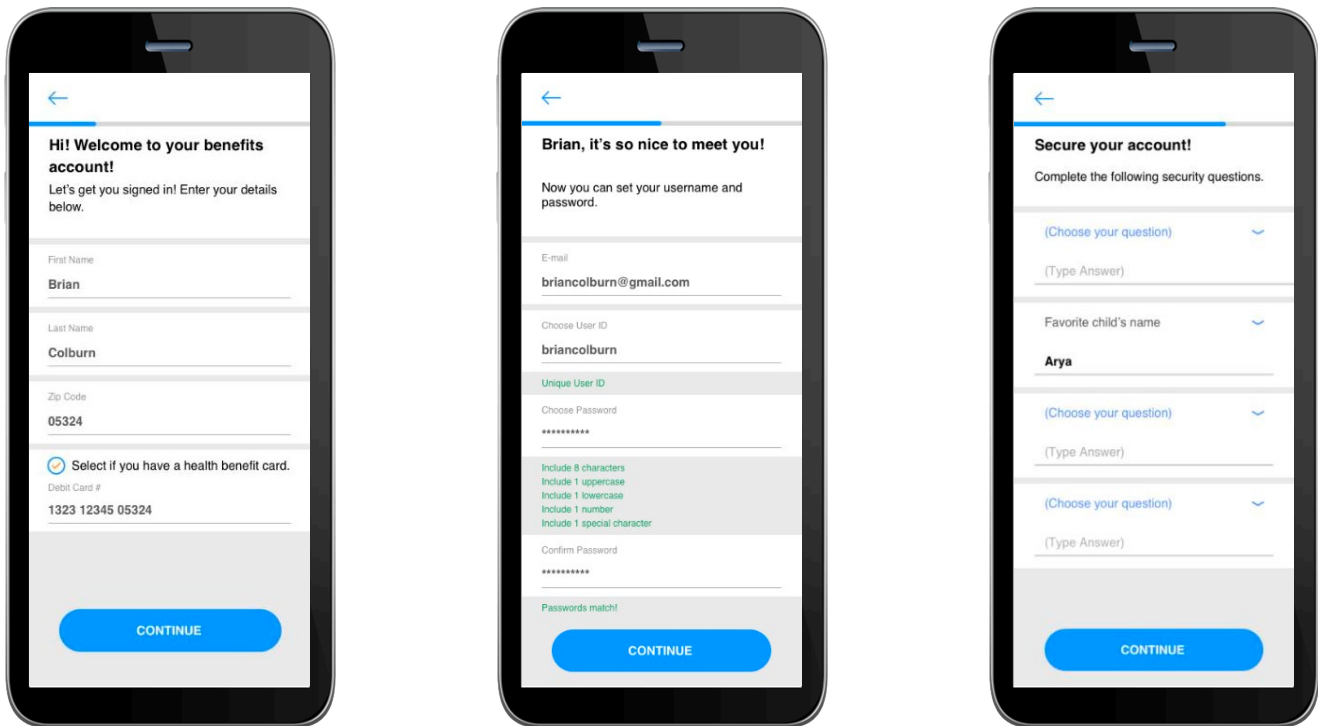
• If you already have an adesso.wealthcareportal. comor Adesso Mobile user ID, you can enter it and tap login. You may be asked some security questions andthen be prompted to enter your password.

• If needed, you can retrieve a forgotten user ID fromthe sign-in screen and reset a forgotten passwordfrom the password entry screen.

• If this is your first-time logging into bothadesso. wealthcareportal.com and Adesso Mobile,you must register before you can access theapplication.

Adesso Mobile

Registration

After tapping the 'Sign Up' button on the home screen, you will be guided through the registration steps.

Begin the registration process by entering the required information. If you have your benefit card number handy, then you only need to enter your name, zip code and card number. You are then guided by the Adesso Mobile app to confirm your identity, create a user ID, and choose and confirm a password that meets the provided specifications. Note: These login credentials can be used to access both the [Adesso Mobile application] and adesso.wealthcareportal.com.

If you do not have a card or do not have your card number available, but you have an email or mobile phone number on file, you will be directed to confirm your email or mobile phone number where you will receive a security code verification. If you do not have an email or mobile phone number on file, you will be prompted to enter your employer and employee ID (employee ID is your social security number). If you do not know your Employer's ID number, you may obtain it from your administrator, Adesso Innovative Solutions (888)-338-6438.

To secure your account, select and answer four security questions. You can confirm that all your information has been entered accurately before moving on to the email or text confirmation steps.

These same steps are required when registering on adesso.wealthcareportal.com.

Biometric Verification
If your device uses biometric verification you can opt to enable this functionality to access Adesso Mobile. Simply choose to save your user ID on the Log In screen, and after signing in, you will be presented with the option to enable touch/face recognition access. You can view your touch/face recognition access status and disable it at any time via the 'Settings' screen.